

Resources for leaders and teams in Seniors Care to navigate COVID-19

We've discovered fantastic resources focused on the Seniors Care experience of COVID-19. We'll continue updating this resource and keep it accessible in the <u>COVID-19 Resources part of our website</u>.

Resources for a Peaceful Mind & Happy Heart

- Conduit Coaching's free Resources.
- The TenPercentHappier app has guided meditations and practical teachings you can carry anywhere ...
 and it's <u>free for health care workers during COVID-19!</u>
- Greater Good shares scientific research that helps promote a happier, more compassionate society
 including a guide to well-being during COVID-19 with resources specifically for health care professionals.
- Research-based insights and tips on why some people get burned out and others don't so you can be in the "don't get burned out" group.
- A <u>love letter</u> to you and your Seniors Care team.
- <u>COPE with COVID</u> is a great acronym and poster that may be helpful for staff and residents (and families when they get to come visit).

Resources for Resilient Leadership in Seniors Care

- The <u>Schwartz Center for Compassionate Healthcare has a ton of resources</u> to support healthcare professionals coping with the COVID-19 pandemic. They have many handouts from the <u>National Center for PTSD</u> in the "Additional Resources" part of the page from their free weekly webinars with experts.
- Summary of the Conduit Coaching/MatrixCare COVID-special teleforums on Resilient Leadership in Seniors Care during COVID-19.
- PHI identified 5 things to help providers navigate the crisis based on their March 2020 survey of LTC employers and direct care workers in the US on how the sector is managing the pandemic.
- Article for leaders and teams working remotely. No, it's not Seniors Care specific, and it's really good.
- Communication tips: fantastic suggestions from <u>CDC's Field Epidemiology Manual on how to communicate during an outbreak, from VITALtalk's COVID Ready Communication Playbook</u>, and Harvard Business Review's <u>four tips for communicating in a crisis</u>.



Resources for Seniors Care leaders & teams in the US

- <u>MatrixCare's Coronavirus Resource Center</u> with expert resources to support you and your organization.
- <u>US Centers for Disease Control and Prevention</u> (CDC) including the <u>CDC site for Health Care Professionals</u> and <u>CDC site for Long-Term Care and Nursing Homes</u>. US Centers for Medicare & Medicaid Services (<u>CMS</u>) <u>Current Emergencies website</u> for the latest national information.
- If you're nervous about reopening for visitation, your <u>colleagues in COVID epicenters say it's well-founded</u>. CMS updated <u>nursing home visitations guidance</u> this week that may help.